

# COMPETITIVE ADVANTAGES

## EXPERIENCED PROGRAM MANAGER

We insure more Emergency Service Organizations in North America than any other provider. Since 1980, we've handled more than 450,000 claims.

## CLEAR FOCUS

Our program has boasted a retention rate of 96% or higher for over a decade! We believe that exceptional service creates long term clients, and we process over 93% of policies before their renewal date.

## INDUSTRY INVOLVEMENT

We serve alongside you in organizations such as:

- Commission on Fire Accreditation International (CFAI)
- Commission of Fire Officer Development (CFOD)
- Congressional Fire Services Institute (CFSI)
- Fire Department Safety Officers Association (FDSOA)
- International Association of Fire Chiefs (IAFC)
- Institution of Fire Engineers (IFE)
- International Fire Service Training Association (IFSTA)
- National Association of Emergency Medical Services (NAEMS)
- National Association of Emergency Medical Technicians (NAEMT)
- National Association of Emergency Vehicle Technicians (NAEVT)
- National Fallen Firefighters Foundation (NFFF)
- National Fire Protection Association (NFPA)
- National Volunteer Fire Council (NVFC)

## TRAINING PROGRAMS AVAILABLE

- Driver Training
- Safe Backing Practices
- Risk Management for EMS and the Ambulance Transportation Industry
- Patient Handling — Preventing Patient Drops
- Patient Care Documentation
- On-site education and training classes and seminars with our experienced education specialists
- 500+ online classes with [vfis.com](http://vfis.com)
- And more

## RISK MANAGEMENT SERVICES

- On-site consulting with our experienced risk management team
- Complimentary training DVDs
- Free access to [risktools.vfis.com](http://risktools.vfis.com), our online employment practices resource
- Free risk assessment self-evaluation tools
- A wide array of free risk management resources available on our website

800.233.1957 | [vfis.com](http://vfis.com)

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