

COMPETITIVE ADVANTAGES

EXPERIENCED PROGRAM MANAGER

We insure more Emergency Service Organizations in North America than any other provider. Since 1980, we've handled more than 450,000 claims.

CLEAR FOCUS

Our program has boasted a retention rate of 96% or higher for over a decade! We believe that exceptional service creates long term clients, and we process over 93% of policies before their renewal date.

INDUSTRY INVOLVEMENT

We serve alongside you in organizations such as:

- Commission on Fire Accreditation International (CFAI)
- Commission of Fire Officer Development (CFOD)
- Congressional Fire Services Institute (CFSI)
- Fire Department Safety Officers Association (FDSOA)
- International Association of Fire Chiefs (IAFC)
- Institution of Fire Engineers (IFE)
- International Fire Service Training Association (IFSTA)
- National Association of Emergency Medical Services (NAEMS)
- National Association of Emergency Medical Technicians (NAEMT)
- National Association of Emergency Vehicle Technicians (NAEVT)
- National Fallen Firefighters Foundation (NFFF)
- National Fire Protection Association (NFPA)
- National Volunteer Fire Council (NVFC)

TRAINING PROGRAMS AVAILABLE

- Driver Training
- Safe Backing Practices
- Risk Management for EMS and the Ambulance Transportation Industry
- Patient Handling — Preventing Patient Drops
- Patient Care Documentation
- On-site education and training classes and seminars with our experienced education specialists
- 500+ online classes with vfis.com
- And more

RISK MANAGEMENT SERVICES

- On-site consulting with our experienced risk management team
- Complimentary training DVDs
- Free access to risktools.vfis.com, our online employment practices resource
- Free risk assessment self-evaluation tools
- A wide array of free risk management resources available on our website

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